

# The Naples Conference Center

## SATISFACTION SURVEY

At the Naples Conference Center, we strive to meet your expectations. Please take a few moments to let us know how we measured up by completing this short questionnaire. Thank you.

Name \_\_\_\_\_

Event \_\_\_\_\_ Date \_\_\_\_\_

1. Is this the first time you have used our facility?      Yes      No

2. How did you hear about us?      Referral      Website      Newspaper      Magazine      Brochure      Marquee Sign

Other \_\_\_\_\_

3. What was the primary reason for selecting our venue?      Location      Referral      Price

Other \_\_\_\_\_

4. Please rate the following:      EXCELLENT      GOOD      POOR

Overall quality of our facility

Your experience

Cost relative to value

Lighting and acoustics

A/V equipment & technology

Room setup and layout

Comfort of furniture

Cleanliness and appearance

Helpfulness of staff

5. Would you choose our venue again?      Yes      No

Please explain \_\_\_\_\_

6. Would you recommend our venue?      Yes      No

Please explain \_\_\_\_\_

7. Are there any additional services you would like to see offered by our facility?      Yes      No

Please explain \_\_\_\_\_

8. Please provide us with your comments and suggestions:

\_\_\_\_\_

Thanks for choosing      Naples Conference Center.  
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Naples, Florida 34109  
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